

Towards a more Secure Online Banking Experience

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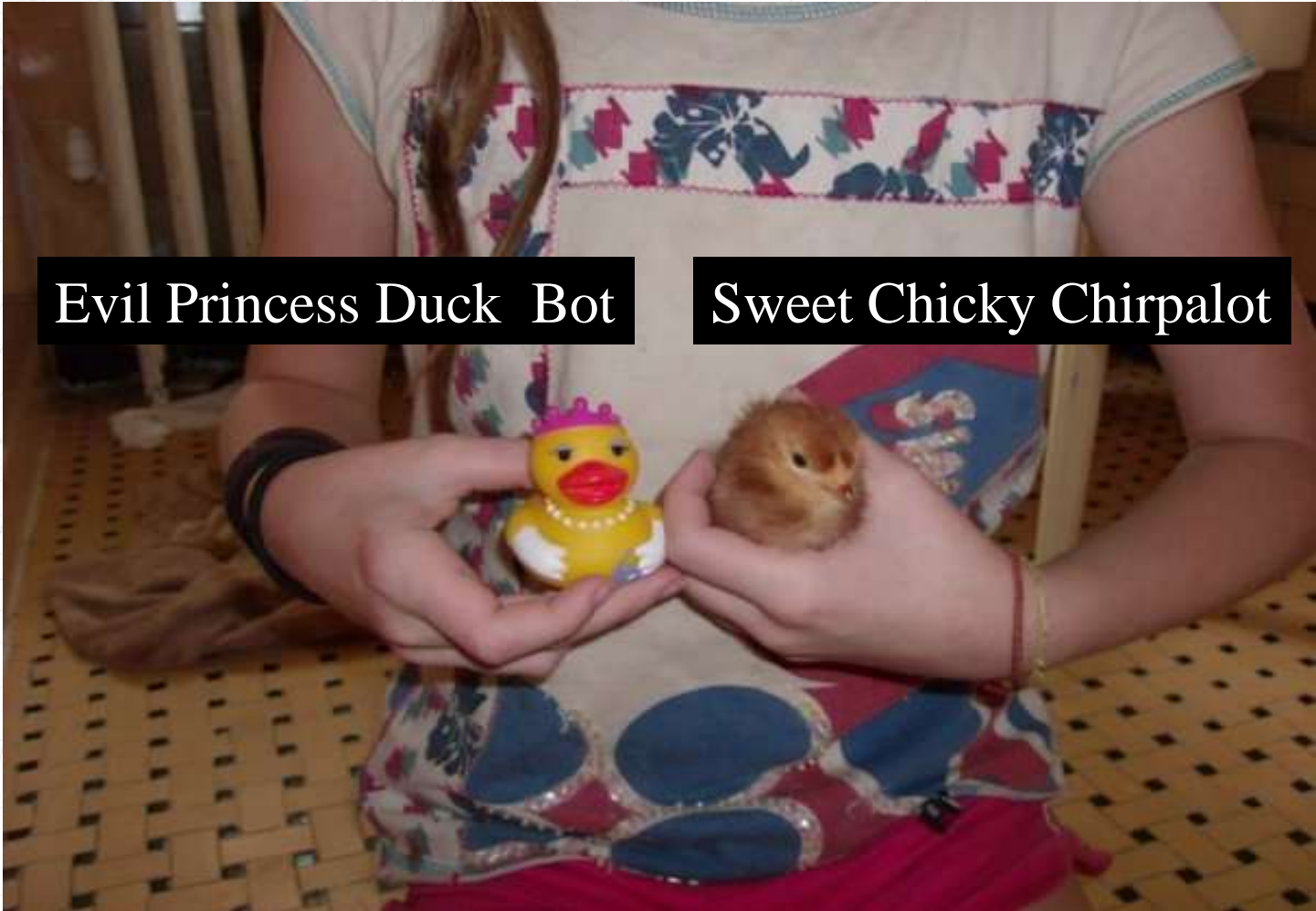
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Where are we going? And why
are we in this hand-basket?

Authentication



Evil Princess Duck Bot

Sweet Chicky Chirpalot

Session Authentication

- Static Passwords
- Machine authentication
 - Spoof-able
- Two-factor authentication
 - Tokens
 - SMS

Mutual/Host Authentication

- Image-based
 - Subject to MITM attacks
 - Highly annoying
 - Fall back to 20 questions
- Programmatic SSL cert validation
 - Similar to SSH

Transaction Authentication

- One-time passwords
- Call-back system
- SMS
- Digital Signing

What's the current situation?

Zeus!



Defeating Zeus

- Anti-fraud measures
- Transaction authentication via call-back, SMS or other cryptographically distinct method

Are we done yet?

- Call-back
 - Scaleability, calls per second?
 - Costs
 - Metasploit VoiP war-dialer
- Attacks on SMS
 - Paris Hilton's secret question
 - Nokia 1100 phones

Open Source A5/1 Rainbow Tables!



Throw this in the mix

Friday, January 9th, 2009



The BlackBerry® Mobile Banking application from Bank of America has our ATM and banking center Locator, which will find the nearest locations with a simple touch of a button, no address input required¹. Added convenience whether you're traveling or just driving around town and need to get your money quickly.

The App will also give one-touch access to:

- Check available balances
- Pay bills²
- Transfer funds²

[Read the rest of this entry »](#)

Mobile Banking!

How can this be a good thing?

- Chance to deploy a client
- Defeat of A5/1 means public key encryption
- Most mobile users will also be PC users
- Confirm transactions made in one on the other
- Extremely difficult to break real two-channel banking

If the problem is...

- Stolen passwords
 - The answer is strong session authentication

If the problem is...

- MITM attacks
 - The answer is strong mutual https authentication

If the problem is

- **Malware**
 - The answer is transaction authentication via a second channel

But those are not the problems

- The problem is a determined, persistent, motivated attacker
- So, what's needed is a forward-thinking, security-focused, responsive, banking software industry

Why aren't we here already?

- Banks don't want to develop software
- Marketing over security
- Banks fear support costs of online banking
- Duopoly in Personal Financial Software
- Monopoly in Aggregation

How about: Bankforge.net?

- Open source site for OFX applications
- Supported by the banks. Bounties? Prizes?
- Plenty of FI organizations that could promote/manage such a site
- Minimal support costs
- Increase competition for Aggregation & Personal Finance software

Financial Aggregation



Aggregator

OFX over SSL



Public Key Encryption
Two-factor Authentication
Transaction Authentication



Personal Finance Software

Principles

- Rely on well-tested security principles
- Don't rely on the security of 3rd parties
- Maximize the user's understanding of what's going on
- Use public key encryption!

Browser Improvements

- Site-specific browser
- Content Security Policies



UI Tweaks

- Transaction Mode!

- You could do this with client side asymmetric encryption




OFX

The screenshot shows a web browser window with the address bar displaying <http://www.ofx.net/>. The browser's menu bar includes File, Edit, View, History, Delicious, Bookmarks, Tools, and Help. The page content features the OFX logo at the top, followed by links for "Download Spec" and "Site Map". Three main navigation sections are presented: "Information About Open Financial Exchange" with an icon of a globe and question marks, "Information for Developers" with an icon of a circuit board, and "Information for the Press and the Media" with an icon of a newspaper and a dollar sign. A central text block defines OFX as a unified specification for electronic financial data exchange, explicitly stating it is not a financial institution. A footer contains a list of links: About OFX, Developer Information, Press Room, Home, Download Spec, View Schema/DTD, Site Map, and OFX.NET. Below the links, contact information is provided: "For more information or questions about OFX, please email us at ofxinfo@ofx.net" and "©2007 Open Financial Exchange, All Rights Reserved".

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OFX: Home Page

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Information About Open Financial Exchange




About OFX

Information for Developers



Developer Information

Information for the Press and the Media



Press Room

Open Financial Exchange (OFX) is a unified specification for the electronic exchange of financial data between financial institutions, businesses and consumers via the Internet. OFX is not a financial institution.

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OFX on Sourceforge

“Hello Li.

I'm sorry nobody has responded; that probably means nobody is able to help you. As you might have figured out already, the community for the OFX protocol is kind of narrow. It probably has to do with the lack of interest from the banks in fostering such a community.”

Can we have ATM-esque Security?



Summary

- Banks need to implement transaction authentication via a 2nd channel ASAP
- Be careful relying on 3rd parties
- Use cryptography! Wisely...
- Involve the user
- Banks need to support the OFX community

Thanks!

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